

Yes	CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW the TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new ACM. REFER to: Audio Front Control Module (ACM) .
No	The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST AM : U0237:00

Normal Operation and Fault Conditions

REFER to: Information and Entertainment System - System Operation and Component Description . See Network Message Chart.

DTC Fault Trigger Conditions

DTC	Description	Fault Trigger Conditions
U0237:00	Lost Communication With Digital Audio Control Module "C": No Sub Type Information	Set by the ACM and audio DSP module when network messages are missing from the DACMC for more than 5 seconds with the ignition in RUN.

Possible Source

- DACMC

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST AM : U0237:00 > PINPOINT TEST AM : U0237:00

AM1 VERIFY THE CUSTOMER'S CONCERN

Ignition ON.

Verify there is an observable symptom present.

Is an observable symptom present?

Yes	GO to AM2
No	The system is operating correctly at this time. The DTC may have been set due to high network traffic or an intermittent fault condition.